

## PROFILE SUMMARY

Independent manager with 11 years of professional ICT experience, both as a consultant and in managerial roles, working for renowned multinationals throughout all vertical markets. My unique selling points are

- its stable balance between globally recognized certifications in the leading management best practices and my varied hands-on experiences with TOP 500 companies
- my value-based and human-centered leadership style in combination with an entrepreneurial focus on business development
- my pragmatic, goal-oriented and result-driven approach using creative, innovative and strong analytical skills
- my optimistic and motivating personality
- multilingualism and excellent communicative skills

## LANGUAGES

DUTCH	FRENCH	ENGLISH	GERMAN
Native	Fluently	Fluently	Notions

## CERTIFICATIONS

EDUCATION	CERTIFICATES
Post Graduate European Business Administration	ITIL v2 Service Manager exam planned 05/2011
Master Computer Sciences – Applied Informatics	PMP certified
Secondary Education – Scientific A	Prince2 + MSP + M_o_R Practitioner
	ITIL + COBIT + ASL + BiSL + ISO20000 Foundation
	ChangeManagement Principles Foundation

## WORK EXPERIENCE

COMPANY	FUNCTION	DOMAIN	PERIOD
Arcuris	Project Manager for ING	ITIL Service Improvement Projects	2008 – 2011
	Project Manager for Johnson & Johnson	Datacenter Move EMEA-US	
	Lecturer at ManCom College	Project Management courses	
CTG	Sr. Project Manager ITSM	Team coordinator	2007 – 2008
	Project Manager – Telindus	ITIL Service Catalogue Inventarization	
	Project Manager – Thomas Cook	ITIL Support Processes	
	Project Manager – Allianz	Rebranding Project	
Siemens	Global Service Product Manager	Application Roadmaps	2001 – 2007
	Project Manager ICT Integrations	Infrastructure & Telco Projects	
	Solution Integrator	Identity & Access Management	
Econocom	Product Expert	Contact Center Solutions	2000 – 2001
	ICT Service Engineer	ICT integrations	
	IT Support Engineer	Network & Application Support	